

# Public libraries and e-content in Greece: problems and prospects

Aspasia Tasiopoulou  
Ioannis Trohopoulos

# EU Targets

- All schools linked to the internet by 2002
- All teachers competent in information society skills
- All workers have the opportunity to achieve the key new skill of information
- Flexible frameworks for teleworking and to meet the needs of business/employees
- Equipment to improve the employability of people with disabilities
- Citizen friendly internet sites with information on civil rights and public services
- Establishing public internet access points, plus on-site information society literacy training in all communities e.g. libraries, post offices etc.

# Future Trends

- More competitive information environment
- Evolution from print-electronic to electronic-print collections
- Focus on user needs than to collections
- Network based infrastructure
- On-going staff training
- Building redesign
- New funding models

# New roles for Public Libraries

- Introduce new information technologies to the community
- Demonstrate applications and uses of networking for education, life long learning, economic development, tele-medicine and a range of other applications
- Be a local access point for a range of government information resources and services
- Create, maintain and organize electronic community information
- Equalize access such all members of local community can realize the benefits from "being connected" to the global networked environment
- Provide training to community residents on how to use the Internet and interact successfully with a range of services provided via the net
- Expand the range and types of resources and services provided from public library web sites

# Pulman : Social Guidelines

<http://www.pulmanweb.org>

1. Digital literacy
2. Social inclusion
3. Lifelong learning
4. Support for formal education, at all levels, including distance learning
5. Support for business and the economy
6. Citizen participation in new forms of civic governance
7. Access to diverse cultural content
8. Access to music and non-print material
9. The public interest in access to copyright protected materials and related licensing initiatives; business models for right transactions

# Pulman : Technical Guidelines

1. Resource description, discovery and retrieval
2. Digitization
3. Multimedia digital service delivery
4. Applications of newly developing technologies: mobile, cable/digital TV, Web TV
5. Technical responses to multi-lingual issues
6. Handling of legal issues (e.g. privacy, data protection, IRP)

- Provide a clear and extensive definition of what is meant by the term Public Sector Information (PSI), building on those offered by the Green Paper
- Classify and describe PSI, establishing a useful and usable typology of public sector information, incorporating factors such as:

**Policy, legislation and approach**

**Subject domain**

**Metadata and identifies used**

**Method of data collection**

- Identify countries and important domains where PSI is not available or easily accessible
- Clarify issues that define best practice and identify examples of good practice in collection, access and exploitation of PSI.
- Provide an assessment of gaps, developments required, barriers and problems and make recommendations for further RTD activity.

# STATISTICAL DATA

Veria Central Public Library

- **Members : 15.000**
- **Collection : 80.000**
- **Loans : 240.000 every year**
- **22 computers – 8 for the public**
- **300 hits to our website per week**



1. The content of the services which derived from a well planned feasibility study
  - **Direct access tools and services for users**
  - **User training sessions**
  
2. The quality and diversity of the partners which formed the regional consortium
  - **Imathia Prefecture/Veria Central Public Library**
  - **Imathia Chamber of Commerce**
  - **Office of Industrial Development**
  - **Trade Union Labor Institute**
  - **Municipal library of a small town**
  
- 3.3. The reliability and efficiency of the technical infrastructure which was developed for the purposes of the project
  
4. The framework for performance measurements which was agreed to be used within the project
  - **monitoring visits**
  - **a baseline user questionnaire**
  - **Diaries leading to statistical information**
  - **Case studies**
  - **Focus groups**
  - **A final questionnaire**

# New Services in an electronic environment

## 1. Direct access tools and services for users

- Public access to the internet at library workstations
- Networked cd-rom provision
- Public email access
- Office automation workstations
- Online citizen information provision
- Image processing
- Video conferencing

# New Services in an electronic environment

## 2. User training sessions

- Computer awareness sessions
- Internet awareness sessions
- Office packages awareness sessions
- E-mail awareness sessions
- Open and independent awareness sessions
- European computer driving license (ECDL)
- Website design for local businesses and organizations
- Image processing training and awareness

Υπουργείο Εθνικής  
Παιδείας και  
Θρησκευμάτων



Βέροια Info

Χρήσιμες  
πληροφορίες για την  
Πόλη της Βέροιας

Virtual Βιβλιοθήκη

Περιηγηθείτε στο  
Κέντρο της  
Βιβλιοθήκης

Ο καιρός

Ενημερωθείτε  
για τον καιρό της  
περιοχής  
για σήμερα & αύριο



Δείτε το site της  
βιβλιοθήκης με  
Internet Explorer  
5.5



## Καλώς ορίσατε στη Βέροια

[Sitemap](#)

Η Δημόσια Κεντρική Βιβλιοθήκη της Βέροιας μπήκε στο διαδίκτυο για πρώτη φορά στις 18 Σεπτεμβρίου 1997 και οι ιστοσελίδες της είναι συνεχώς υπό ανανέωση. Ελπίζουμε να τις βρείτε χρήσιμες.

[Η Ημαθία στο Διαδίκτυο](#)

Η Βιβλιοθήκη συμμετέχει ενεργά στην ανάπτυξη και χρήση του Internet στο Νομό μας. Από τις σελίδες της μπορείτε να [επισκεφθείτε](#) επιχειρήσεις - δημόσιους οργανισμούς - ιδιώτες που έχουν παρουσία στο Internet.

[Ο Κόμβος libver.gr](#)



Οι επιχειρήσεις της Ημαθίας  
στο κόνβο libver.gr

[Ο οδηγός σας στο Internet](#)

### [Ταξίδια & Διακοπές](#)

Οδηγοί, προορισμοί

### [Ενημέρωση](#)

MME, εφημερίδες, TV

### [Διασκέδαση](#)

Διασκέδαση & ψυχαγωγία

### [Παιδι & Internet](#)

Μόνο για παιδιά

### [Μηχανές Αναζήτησης](#)

Ελληνικές και ξένες

### [Υγεία](#)

Ιατρική, οδηγοί υγείας κ.α.

### [Online Αγορές](#)

Ηλεκτρ/κά κοσμήματα κ.α.

### [Οικον. & Επιχειρήσεις](#)

Αγορές, οικονομικά

### [Ευρωπαϊκή Ένωση](#)

Πληροφορίες, ενημέρωση

### [Το κρασί στο Internet](#)

Οινοποιοί, οδηγοί

### [Αγορά Εργασίας](#)

Αναζήτηση, βιογραφικά

### [Computer & Internet](#)

Νέα & βοήθεια

### [Εκπαίδευση](#)

Πανεπιστήμια, βιβλιοθήκες κ.α.

What's **NEW!**

[Δείτε τις  
τελευταίες αναρτήσεις](#)

What's cool!

Κάντε κλικ [εδώ](#)



Tech library



[Ελληνες Συγγραφείς  
& Πομπές στο Internet](#)

To Site της Ημέρας



[FreeWareFiles.com](#)

Τελευταία ανανέωση 20/6/2001. Για σχόλια email [webmaster](mailto:webmaster)



[Electronic Ref](#)

[View Card Status](#)

[Library Catalog](#)

[Community Info](#)

[Tribune Index](#)

[Info Favorites](#)

[Necrology](#)

[Public Libraries](#)

[Best Sellers](#)

To Solve Problems  
To Spark Curiosity To Inspire Dreams



## St. Joseph County Public Library

Vision Statement

### Frequently Asked

[Book Sales - 2001](#)  
[Online Renewal](#)  
[Telephone Renewal](#)  
[Addresses-Phone #'s](#)

### New to Our Site!

[Online Book Club](#)  
[Summer Reading Program!](#)  
[Databases from Home!](#)  
[Sights & Sounds Homepage](#)  
[June Library Programs](#)



### New to Our Site!

[The Electronic Book](#)  
[New Exhibit at SJCP](#)  
[Local 2000 Census](#)  
[Children's Commons](#)  
[Harris Township FAQ's](#)

[Library Info](#)

[Departments](#)

[Branches](#)

[Programs](#)

[Book Forum](#)

[SJCP Jobs](#)

[Databases](#)

[Census](#)

[SJCP Hotlist](#)

[Internet](#)

[Magazine Articles](#)

[Business Info](#)

[The eBook](#)

Having trouble finding what you are looking for? Try our [Site Map](#).

- Ranked among the public libraries in the U.S. (serving populations of 100,000 to 250,000) for three years running! Ranked [6th in 1998](#), [2nd in 1999](#) and [5th in 2000](#).
- Founded 112 years ago in South Bend, Indiana - 1888.
- One of the first public libraries in Indiana to have an online catalog - 1983.
- Ranked 8th by *Places Rated* in # of new books added yearly per 1,000 residents - 1993.

<http://www.sjcpl.lib.in.us/>

# Public libraries and e-content in Greece: problems and prospects

Aspasia Tasiopoulou ([aspasia@libver.gr](mailto:aspasia@libver.gr))

Ioannis Trohopoulos ([ioannis@libver.gr](mailto:ioannis@libver.gr))