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Involved in Koha since 2002

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French company dedicated to

Open Source and Libraries

19 persons

Koha: an Open Source ILS

- You can download, install, use, modify, for free (€0).
- The 1st question:
 - Does Koha fit my needs (functionally speaking)
- The 2nd question:
 - Can I Do It Myself (DIY: Do It Yourself) or no ?
 - It's Open Source, so yes, you've the permission
 - "can" = do I have the resources & knowledge to DIY

Koha: an Open Source ILS

→ It does not mean it's not a project, like any other ILS implementation project ! Usual steps still apply :

- Installation
- Settings & parameters
- Migration
- Training
- Integration
- Support

Koha: an Open Source ILS

→ Requires both IT and librarian knowledge

Task	IT	Librarian
Installation	YES	no
Settings	no	YES
Migration	YES	YES
Training	no	YES
Integration	YES	little
Support	YES	YES

Installation

- Installing Koha is easy ... once you've already installed it once
- Not too hard for a GNU/Linux-skilled system administrator (and very easy on Debian)
- A lot of help available on Koha usual channels (IRC, Mailing list, wiki)
- You can expect to have a working Koha in less than 2 days (more for production, you'll have to deal with periodic cleaning, backups,...)

Settings and parameters

- There are a lot !!! (400 “system preferences” and 20 tables to define according to your needs (branches, patron categories, item types, circulation rules,...))
- Everything can be set from the staff interface of Koha (no need for IT here)
- Plan several meetings, dig in Koha documentation, try, and change if it does not fit your needs.
- For a large library with several branches, expect a 2-3 months delay (not full time).

Migration

- Without any doubts the hardest part !
- Requires a lot of IT and librarian knowledge.
- Koha provides many tools to help
- Common caveats:
 - Encoding (Koha full UNICODE)
 - Biblio / authorities linking
 - I want to migrate everything (including acquisition history, serials receiving history,...)

Migration

- The last thing you should do yourself. Be prepared to face many problems you don't expect.
- Solving those problems is a “one shot” learning.
- Koha community could be not as helpful as you'd like: migration problems are often specific to your data, very hard to reproduce & understand. Some problems are very common though, and you'll find help for them
- Expect 3-5 months for a 300k items library (can -and probably should- be run in parallel with settings & parameters)

Training

- Koha is easy to use for librarians (daily work).
- Full training program in 3 days
- Invest more for librarians that will have to manage reports, and settings & parameters
- It's Open Source, don't hesitate to run a production, a test and a training Koha !
- Don't forget to train IT staff about Koha internals
- Koha community resources helpful (documentation on the website, wiki, <http://schema.koha-community.org>)

Integration

- You'll probably need to integrate Koha in your global IT infrastructure
 - LDAP, CAS, Shibboleth
 - OAI-PMH, z39.50 server, ILS-DI, NCIP2
 - RFID, self-checkout
- All of this is possible with Koha, but require some effort to understand how it works, and define settings & parameters

Support

- Answer questions from librarians, solve technical problems (like zebra crashing)
- The best option is to have a team of a librarian and an IT
- Setup a tracking tool (mantis, bugzilla, redmine,...)
- Update/Upgrade
 - A "bugfix" version is released every month
 - A "major" version is released every 6 months
 - All bugs and new features can be (and are) declared on bug.koha-community.org
 - You can even apply bugfixes "every day"

Conclusion

- Don't think it's easy !
- Don't think it's hard !
- You can change your mind: start alone, then ask a company.
- You can mix things: internal training, external migration (small overhead to expect if you choose this path)
- Your 1st freedom with a Free Software, is to have the choice!
- Ressource: <http://www.koha-community.org>, from here, you can find all our ressources (doc, IRC, mailing lists, wiki, bugzilla, DB schema) and <http://kohaprojectgr.greeklis.org/>