

From desktop to Software as a Service:

transforming Greece's most
widespread library software
“ABEKT” into a brand-new
cloud service “openABEKT”

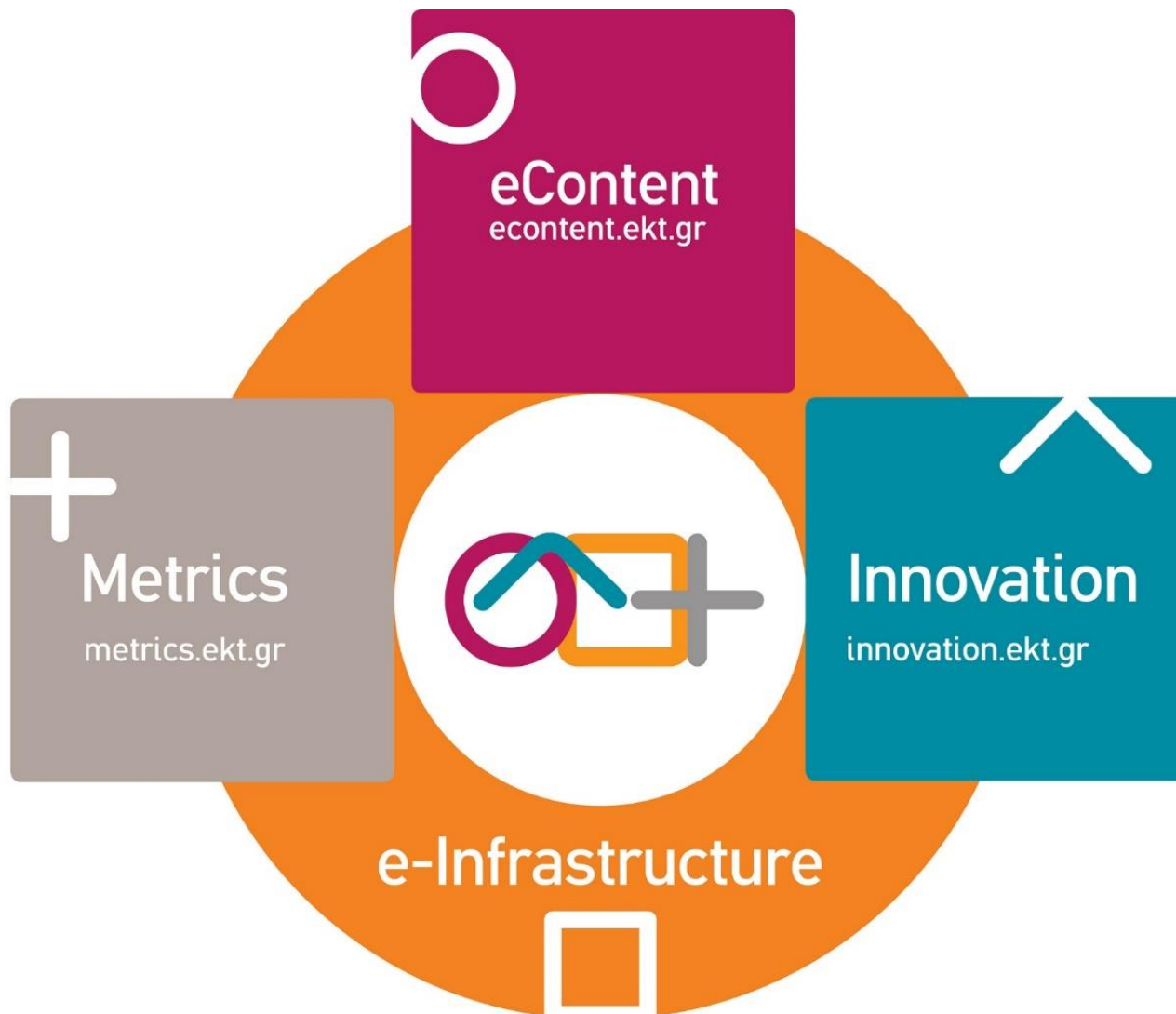
Eleni Angelidi |
Head of ABEKT Services Unit
Science & Culture Digital Library Department

George Stavrou |
Head of ABEKT Development Unit
Information Systems Department



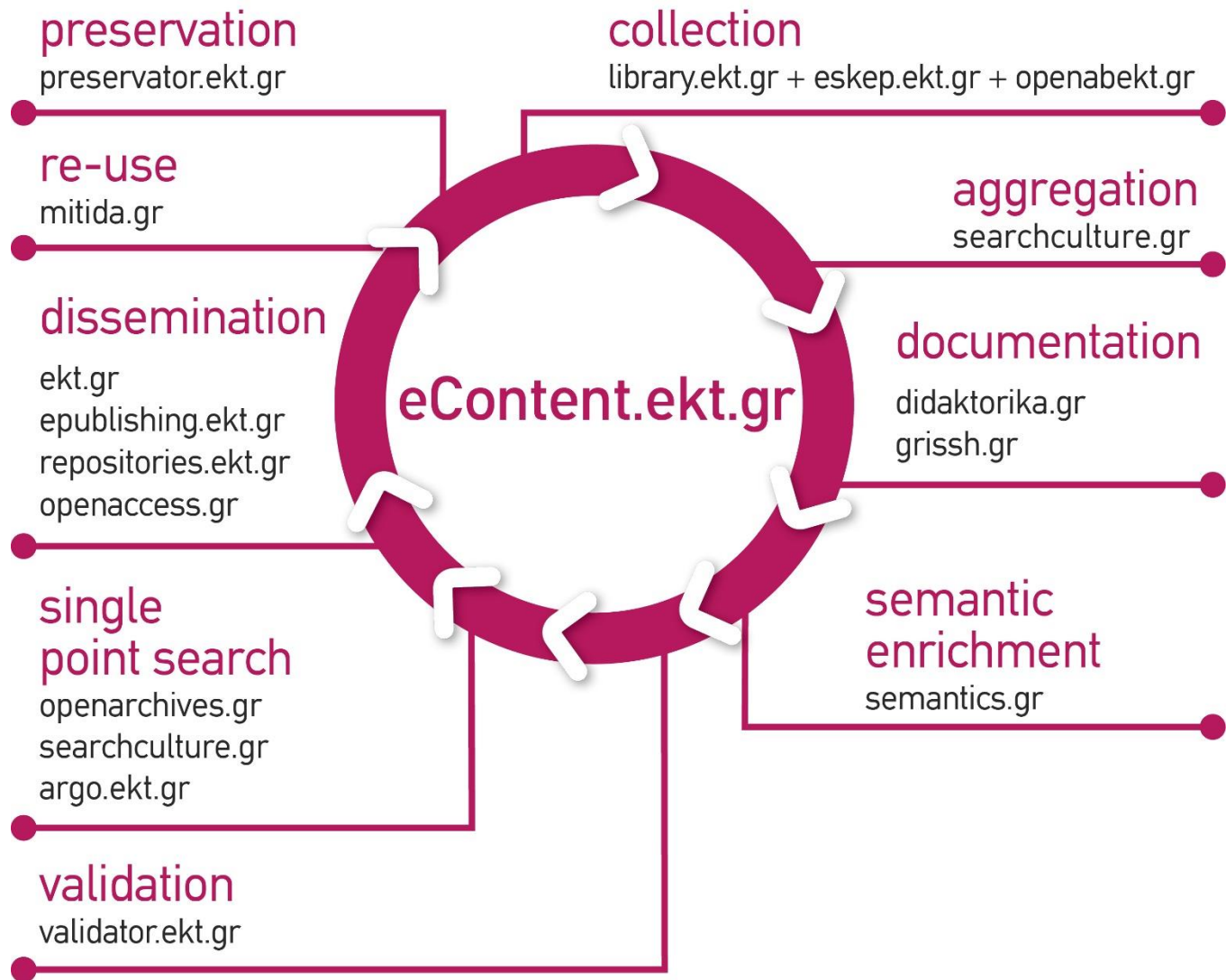
The National Documentation Centre / EKT

Our strategic pillars





The digital content lifecycle





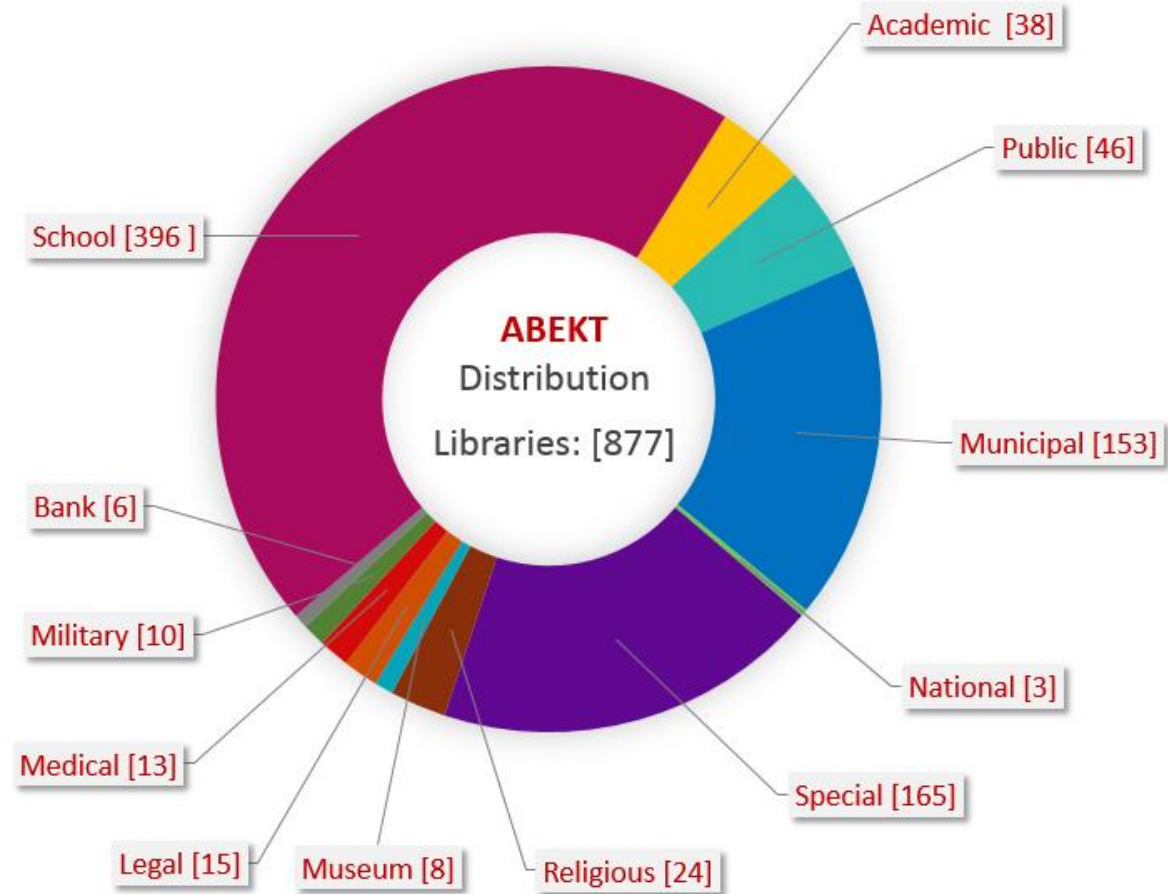
EKT and libraries

Part of our longstanding role is to:

- Develop ABEKT, EKT's library automation system, for the past 30 years.
- Connect libraries with each other and with international library networks and databases
- Support the national Network of Research and Technology Libraries
- Develop the National Union Catalogue of Science Magazines
- Develop aggregators and union catalogues for digital content



ABEKT user base



ABEKT community

Since 1999

2.830
people trained
to use ABEKT

Since 2000

53.000
people supported
through HELPDESK



Time for change

Current **economic situation** is preventative for costly hardware, upgrades and maintenance



The library system needs a user interface that can be used by non-experts



Need to **open up digital content** and link the contents of a library catalog to **web sources** and **applications**. Especially for educational purposes.



Most libraries operate in their physical space often neglecting the impact and benefits of a digital space



Time for a new cloud-based service



- Demand of making full use of national infrastructures and economies of scale
- Flexible and immediate updates of metadata formats
- Digital content management
- Improved staff & end user interfaces
- Library workflows
- New content discovery options and services
- Linked data....

openABEKT

A cloud-based service.
Easy to use & sustainable.



cloud based



online



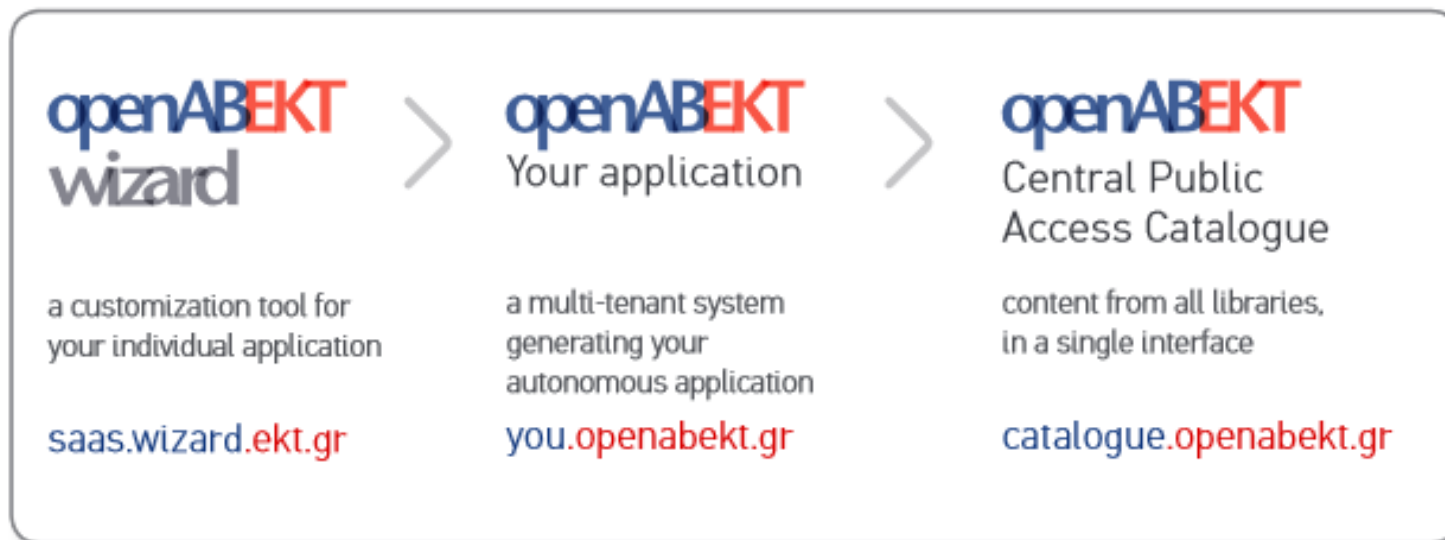
user-friendly



sustainable

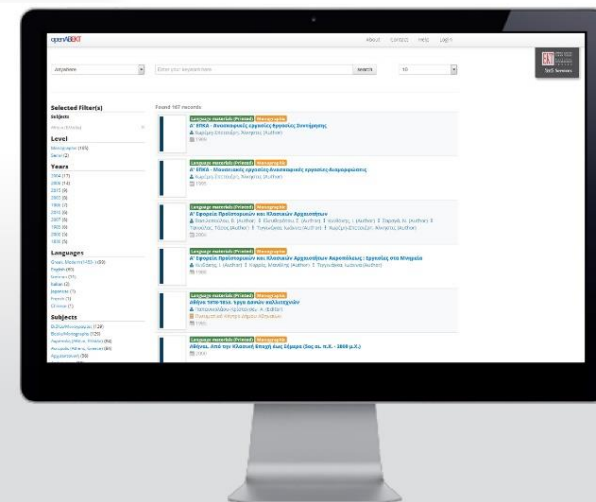


openABEKT allows you to have
a ready-to-use, autonomous application



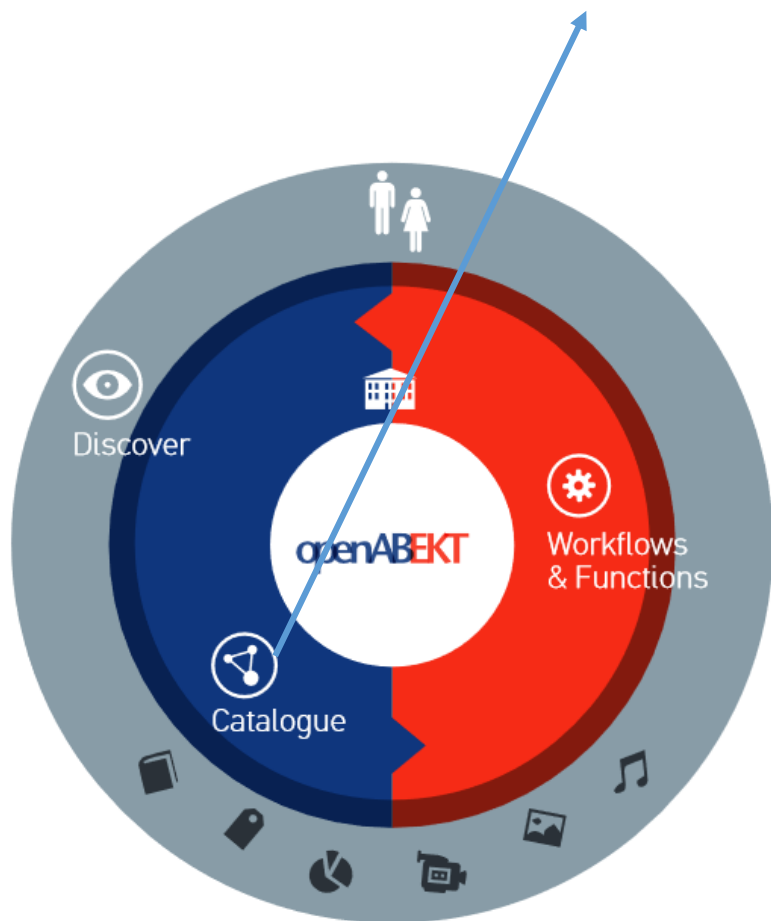
openABEKT
Central Public Access Catalogue
catalogue.openabekt.gr

Discover content from all the libraries using it



-  Κατάλογος | Catalogue
-  Ανακάλυψη | Discover
-  Ροές & Λειτουργίες |
Workflows & Functions





- ✓ Flexible Cataloguing
- ✓ Standardization
- ✓ Semantic links

- Basic Form
- MarcEditor
- Digital files
- Selected content for publishing
- Validated metadata
- UNIMARC
- Full exploitation rules & field values



- ✓ Open Catalogue
- ✓ Shareable
- ✓ Explorable
- ✓ Usable content

- Open Catalogue
- Shareable
- Explorable
- Searchable in all metadata fields
- Reusable content
- Digital files with CC or other license
- More links between bibliographic records & authorities
- Metrics and statistics
- Environment customization



Ροές & Λειτουργίες | Workflows & Functions



- ✓ Circulation control
- ✓ Patrons
- ✓ Statistics

- Holdings
- Patrons
- Circulation
- More workflows
- Open catalogues for staff
- Full loan history
- Metrics and statistics

openABEKT Collaborative catalogue development



Facilitation through:



Collaboration with the libraries for:

- New user roles
(Reviewer, Cataloguer, Discover)
- New workflows
(Accept/Reject/Under Review/Publish-
Unpublish/Delete)
- Defining processes and workflows
- Organizing tasks

Facilitation through:

- Multi-tenant public catalogue, with both unique applications & union catalogue
- Libraries management
- Unique ID for users that allows access to all network libraries



Collaboration with libraries for:

- Processes definition
- Developing the network
- Managing the network

openABEKT Service workflow

1. CUSTOMIZATION

openABEKT wizard

2. PRODUCTION IMPLEMENTATION

openABEKT

Content Migration

EKT Cloud

3. TRAINING & SUPPORT

eLearning

eKnowledgeBase

eHelpDesk

We fully cover your needs for your library operation and development



An integrated cloud service provided as Software as a Service (SaaS)

| Service components | What's covered | Basic | Advanced | Gold |
|--------------------|--|------------------|------------------|---------------------|
| Hosting | Hosting on EKTCloud and maintenance | √ | √ | √ |
| Storage | Till 5 times more storage for backup copies | 100 GB | 500 GB | 1000 GB |
| Backups | Backups of your data hosted in our datacenter | 3 months inhouse | 6 months inhouse | 9 months outsourced |
| Maximum downtime | Annual total of periods when expected performance is low or there are short downtime intervals | 10 days/year | 6 days/year | 4 days/year |

+

EKTCloud

&

Disaster Recovery



An integrated cloud service provided as Software as a Service (SaaS)

Support & Training

With our up-to-date helpdesk and e-learning services, you are supported all the way

eHelpdesk responds to your every question, eKnowledgeBase offers FAQs and user guides and eLearning helps you learn how to use the platform.

eHelpDesk **eKnowledgeBase** **eLearning**

- Enhanced Migration:

ISO2709 UNIMARC or MARC21, examine data quantity and quality and we analyze patterns and problems, validations, enrichments and default corrections

deals with **any existing, machine readable content** a library has

reports and stats so that they have a clear picture of the situation and potential issues so that they can correct it in the future

- Custom Migration:

plus additional data formats and more enrichments and corrections which can be suggested by EKT or/and indicated by library

Through our service, we fully cover a library's migration needs through the procedures of statistical analysis and error correction so that the content that goes through each application is quality controlled and validated.

Metadata quality & interoperability

- UNIMARC structure and characteristic, UNIMARC schema depiction on openABEKT allows it
- Record label and coded values (country, language, operation, spaces, fill characters etc.
- Error in ISBN/ISSN
- Missing fields
- Records without 7xx or \$4
- Records without 6xx
- Mixed characters, i.e. Greek words with English characters etc..
- Cataloguing rules
- Other points as specified by the library

No data import
for now

Libraries send us records

we validate,
perform
some automatic
corrections &
we migrate them
ourselves

develop a **Migration tool**

- Collaborative service design
- New model of service delivery
- Innovative aspects & future feature planning →
- Prioritization for immediate needs
- Community engagement – online community building
- Distribution strategies →

- more workflows automation
- self-services for patrons
- business intelligence tools
- visualized statistics and metrics
- RFID technology
- smart devices

- Service work-flow modelling
- full advantage of what the cloud could offer us and our clients
- Gradual user familiarization with cloud services



Κατάλογος | Catalogue

- MongoDB
- ElasticSearch
- Redis
- Z39.50 Zebra
- Ruby on Rails Framework
- Puma
- Bootstrap
- Sidekiq
- Capistrano

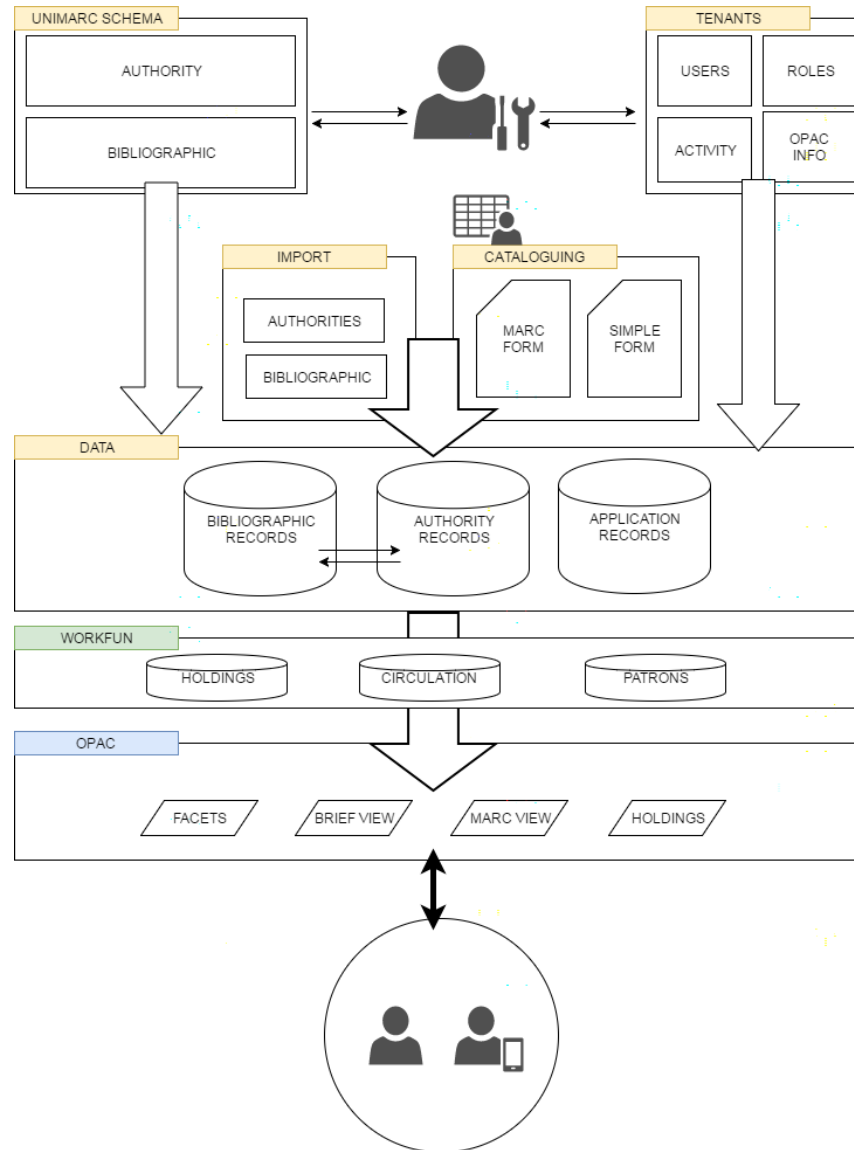


Ροές & Λειτουργίες | Workflows & Functions

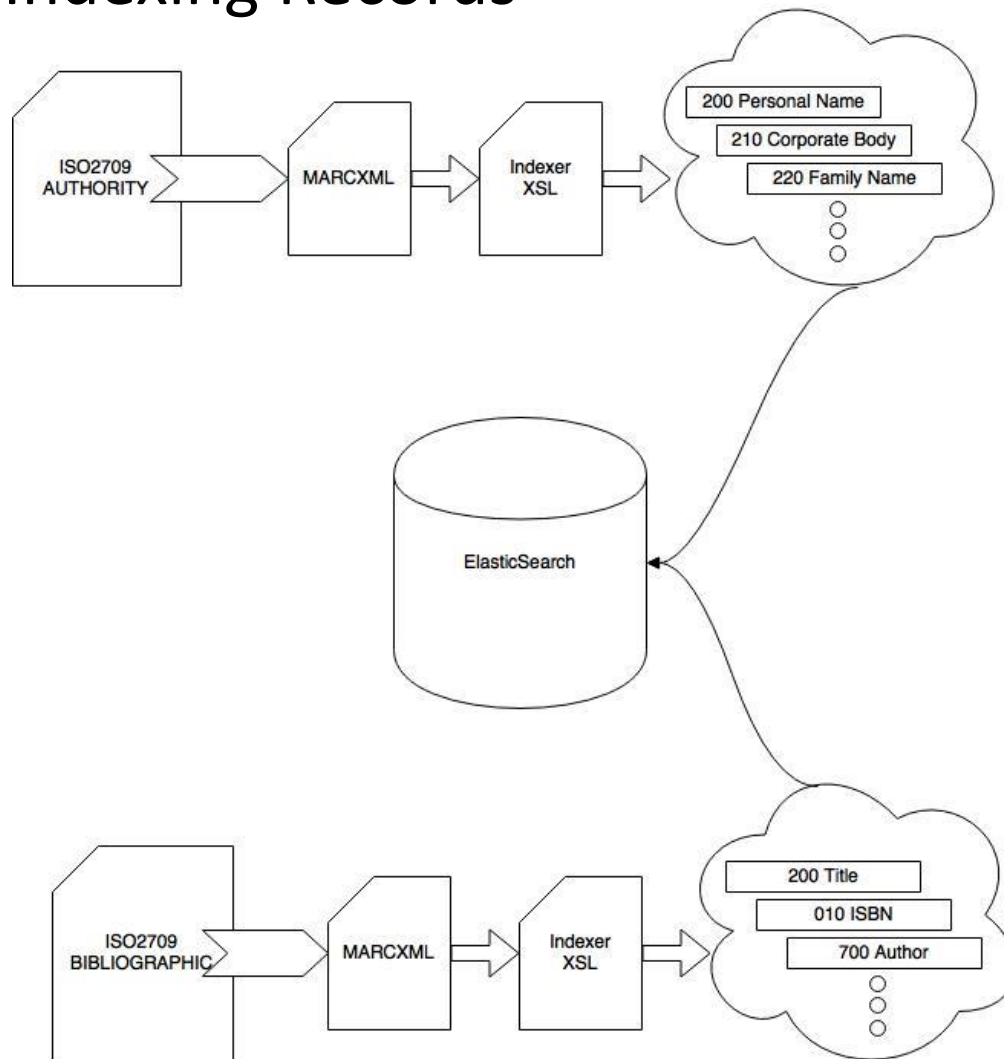
- PHP
- MySQL
- Nginx
- Bootstrap

openABEKT Server Software 2013

Operating System: Linux | Web Server: Nginx | Caching Server: Varnish



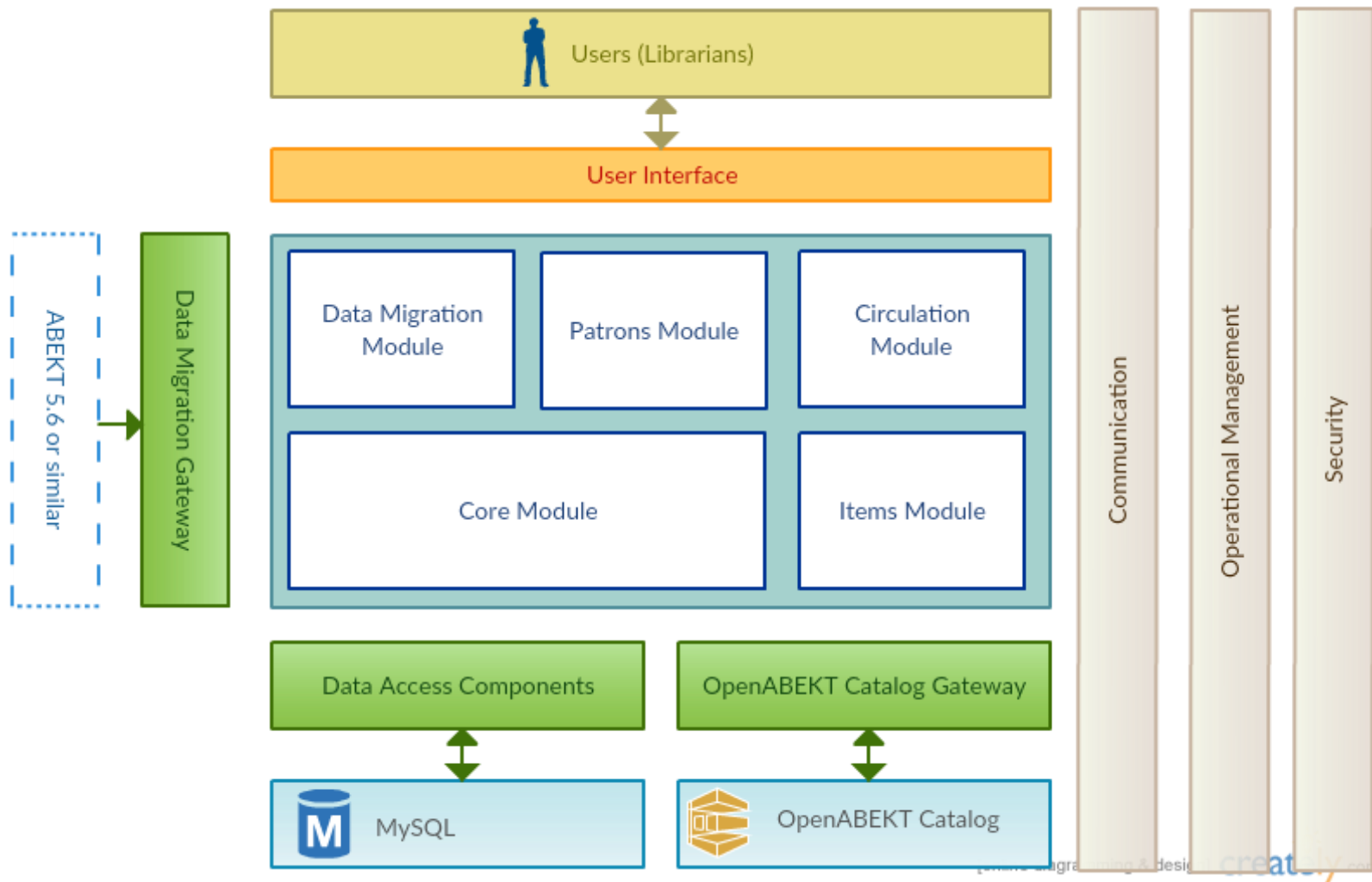
Indexing Records





Ροές & Λειτουργίες | Workflows & Functions

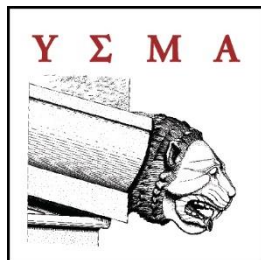
WorkFun



openABEKT Some of our users

- The Acropolis Restoration Service Library Catalogue
- The European Public Law Organization Library
- The Library of the Greek Biotope/ Wetland Centre (EKBY)
- The Catalogue of the Library of General Hospital Asklepieio
- The Public Library of Konitsa
- The Public Library of Levadia
- The Public Library of Serres
- The Public Library of Mytilene
- The Library of Holy Trinity's Sacred Patriarchal and Stavropegic Monastery of Jagaroli





We received:

4.314
bibliographic records
in MS Access
with key word &
without authorities

We converted that into:



Monographs | Excavation calendars |
Journals | Off prints | Reports

All digital files in openABEKT always come with CC or other license to enable legal reuse of digital content.



Index of
Social Sciences
& Humanities

grissh.gr

90

Journals

26.000

Articles

Social Sciences [10921]

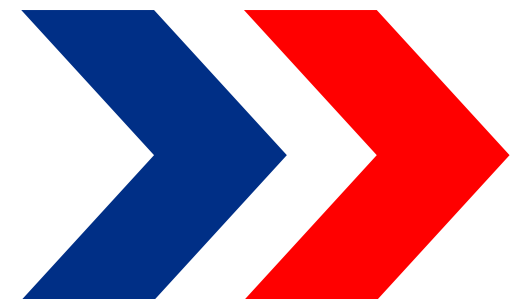
- Psychology [513]
- Economics and Business [2476]
- Educational sciences [1715]
- Sociology [1981]
- Law [966]
- Political Science [1568]
- Social and economic geography [252]
- Media and communications [245]
- Other social sciences [874]

Humanities [25681]

- History and Archaeology [10843]
- Languages and Literature [4494]
- Philosophy, Ethics and Religion [5933]
- Arts [3359]
- Other Humanities [1024]

openABEKT The future

- Sustainability strategy
 - in-house development
 - external funding
- Community building
- Web patron services
- Inter-library collaborations
 - inter-library loan services
 - union catalogues development
- Time saving workflows
 - cataloguing
 - metadata quality
 - Library's routines
- Linked open data and semantic connections
- FRBRized catalogue
- Data visualizations (metadata and metrics)



openABEKT The project team

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Head of ABEKT Development
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Publicity & Communications
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Director of the National Documentation Centre

*

Permanent staff
Full time Contractors



European Union
European Regional
Development Fund



digitalgreece
Everything is possible
Operational Programme
"Digital Convergence"



HELLENIC REPUBLIC
Ministry of Education
Research & Religious Affairs

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openABEKT was developed within the project

"A Platform for the Deposit, Management and Delivery of Open Metadata and Digital Content"

implemented by the National Documentation Centre within the Operational Programme "Digital Convergence" (NSFR), which is co-funded by Greece and the European Union-European Regional Development Fund.

EKT

ΕΘΝΙΚΟ ΚΕΝΤΡΟ
ΤΕΚΜΗΡΙΩΣΗΣ

NATIONAL
DOCUMENTATION
CENTRE

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