## Ex Libris









# **Ex Libris Integrated and Consortia Solutions**

Heal-Link Workshop September 2007

www.exlibrisgroup.com

### Agenda

- Ex Libris who and where we are
- New trends an challenges
- Primo and our integrated solutions
- Consortia models and solutions
- A look into the future



### Where we are

Ex Libris is the world leader in providing library automation solutions to academic, research, consortium and national libraries









## One strong team Following merge with Endeavor

- Clear leader in the academic library market
- Staff increased by 25%
- Customer base increased by 1,300 customers
- Added 1 new main product to our portfolio--Voyager









### **Who uses Ex Libris products?**

44 of the top 50 North American universities
31 of the top 50 European universities
9 out of 10 the top universities for citations worldwide Source: The Times (UK) 2006 World University Rankings

94 of 123 ARL (American Research Library) members32 national libraries

75 of the top 100 universities worldwide82 of the top 100 North and Latin American Universities

Source: Institute of Higher Education Shanghai Jiao Tong University Academic Ranking of World Universities 2006



### **Selected customers**

### Academic



Harvard University



Leiden University, Netherlands







Freie Universitat Berlin







**Beijing Jiatong University** 



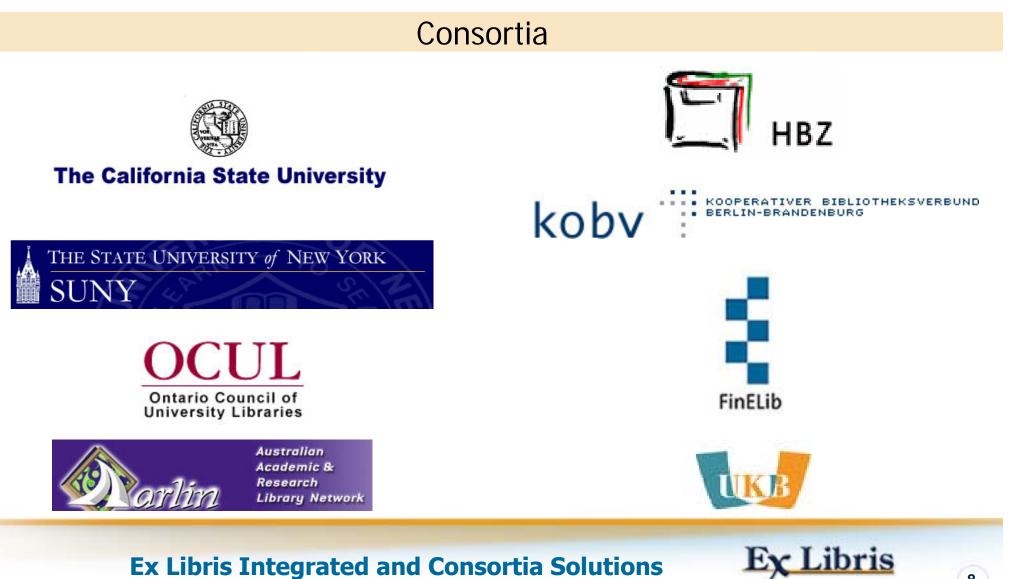
King's College London



Royal Melbourne Institute of Technology



### **Selected customers**



### **Selected customers**

### **In the Region**

library









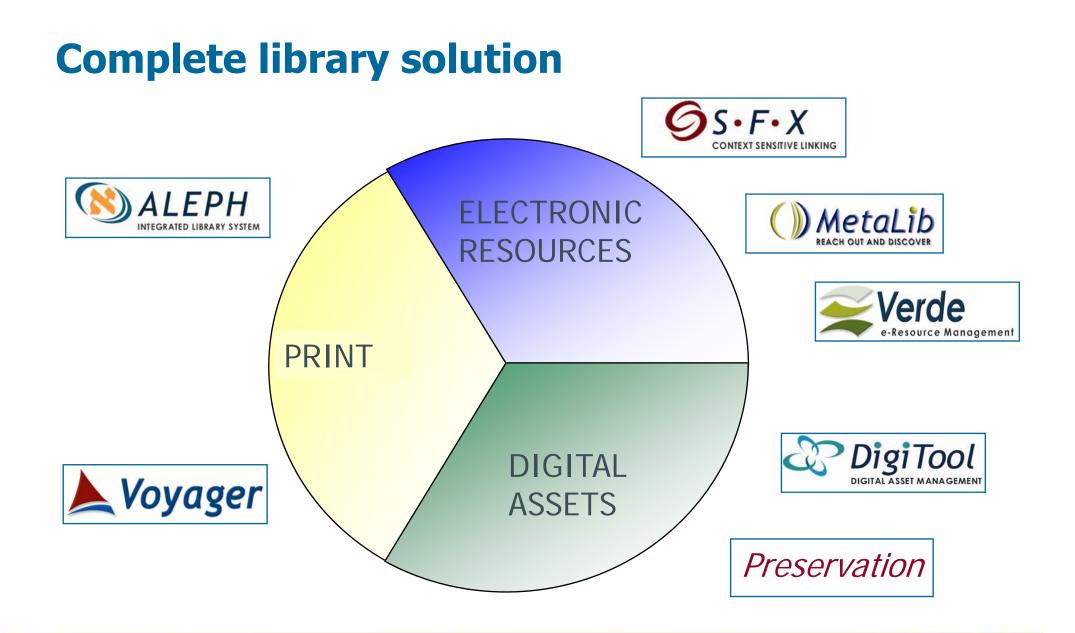


### THE AMERICAN SCHOOL OF CLASSICAL STUDIES AT ATHENS

### **TECHNOLOGICAL EDUCATION INSTITUTE (T.E.I.) of ATHENS**







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### The Role of the Library

- Facing competition in what used to be a well-defined, exclusive domain
- Striving to be a vital source of resources and services in its communities
- Putting more focus on bringing content & services to the users and *not* just about bringing the users to content and services
- The main challenge: How to remain relevant to its users?



### **Our Strategy #1: The End-user**

Provide a system and services that will enable libraries to expose content and services to users where & when they need it and in the way they expect it



### The end-users – the way they expect it...

- Users' expectations are driven from their overall Internet experience:
  - "One stop shop"
  - Simple but powerful
  - Access quality resources
  - Discovery is a means; Access/Delivery is the goal
    - Instant gratification
  - Collaborative tools



### **The Challenge**

... current end-user services (OPAC, resource discovery, etc.) are tightly tied to back-end applications (e.g., ILS, Digital repositories) and often represent the need of back-end management (governed by librarians) rather than the end-users needs





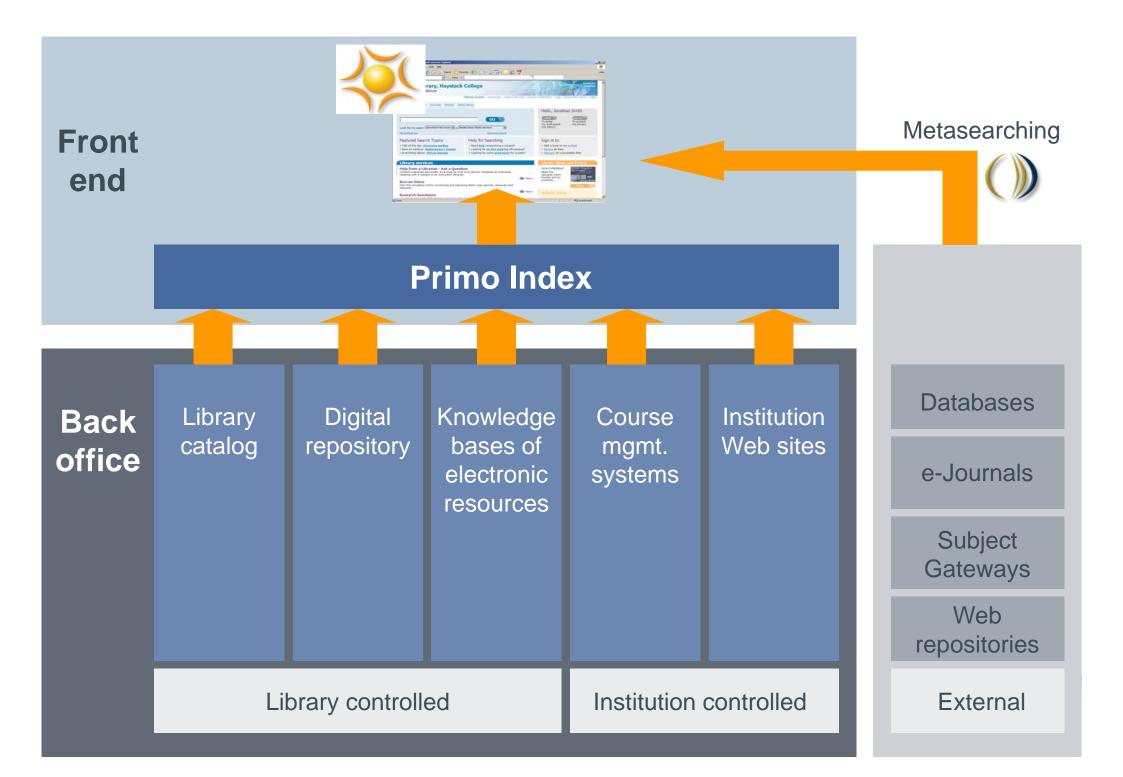


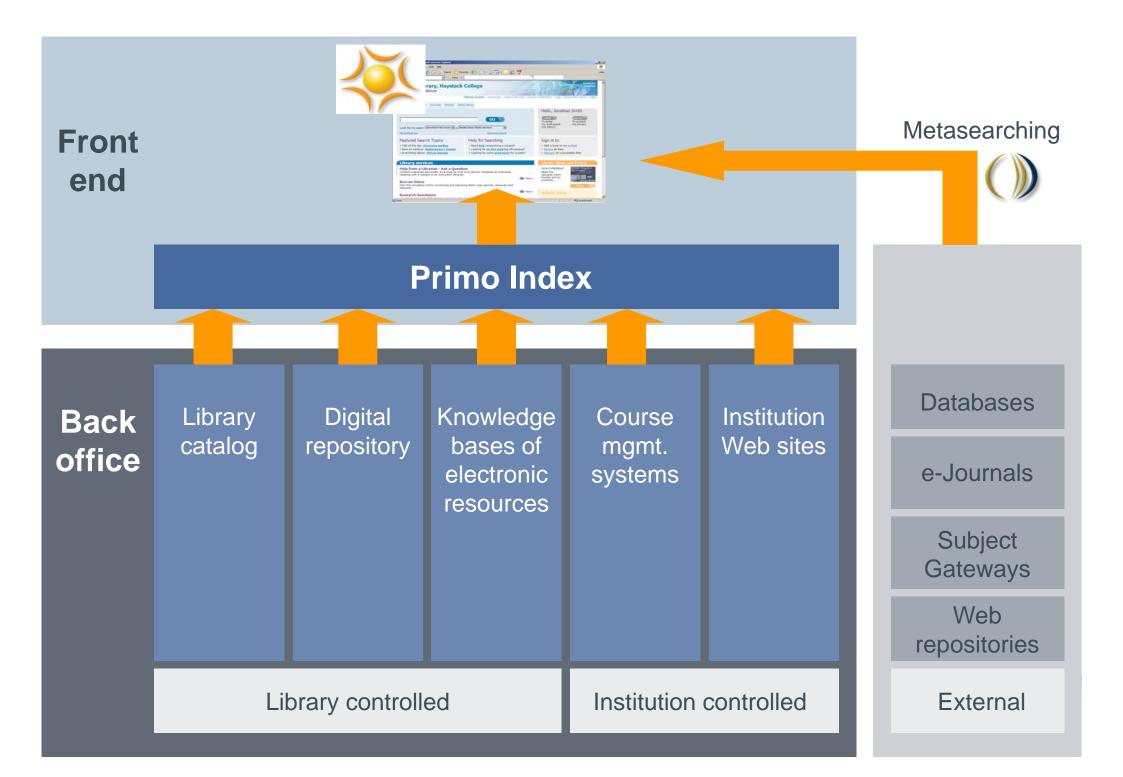
<u>Decouple</u> the user experience layer from the library's back-office functions, separating data creation and maintenance from its discovery

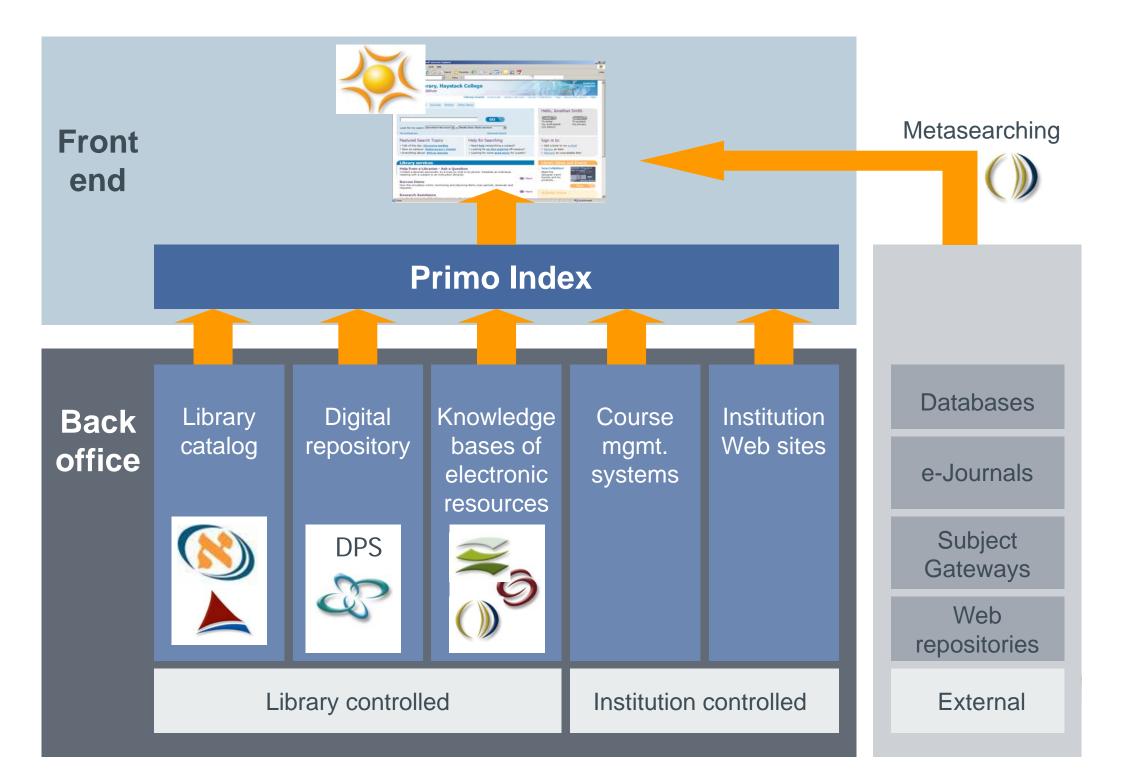
The goal: provide users with single solution for the discovery and delivery of all local and remote assets: books, journals, articles, images and other digital content

<u>http://primo-</u> <u>demo.exlibrisgroup.com:1701/primo\_library/libweb/action/search.do?vid=W</u> <u>ESTERN</u>







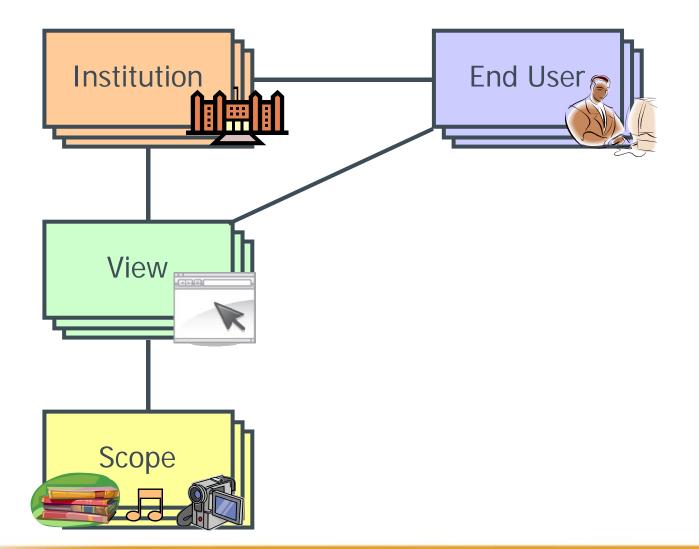


### **Primo Consortia**

- One installation can support multiple institutions.
- The end user can view data related to his institution only, to all institutions (consortium), a specific group of institutions or collections across institutions.
- Different Views each has a different look and feel and different defaults for the pre-search filters (including scopes = set of records on which the search is conducted)



### **Primo Consortia Model**





### **Primo Consortia Related Features**

- De-Duplication identifying identical records and combining them into one - including all holdings.
- FRBR identifying similar records and combining them into a group of related records.
- Collection facet to reflect the organizational structure of the consortium
- Context sensitive display for users –different institutions or the consortium level (e.g. availability status)



### **Union Catalog versus Central Catalog**

Upload of bibliographic records from local systems	Central cataloguing – download into local systems
Duplicate bibliographic records are virtually de-duplicated	Shared bibliographic records
Local systems are independent in terms of cataloguing rules	Binding rules for central cataloguing
No "feedback" from union catalog	Local systems receive corrections of locally owned records
Separate authorities	Shared authorities

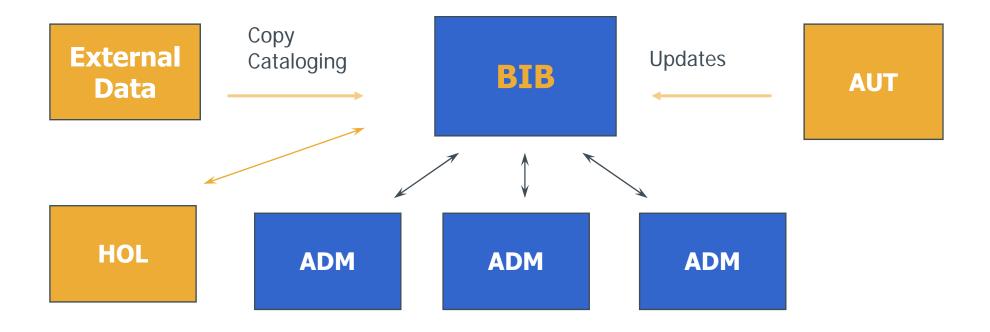


### **Central Catalog Implementations**

- Consortium of the Austrian Ministry for Education and Cultural Affairs 16 local libraries - : 650.000 titles
- ACC 57 members of the Austrian Library Network sharing a central catalog from which each library extracts its own records
- HBZ Hochschulbibliothekszentrum des Landes Nordrhein-Westfalen – one of the largest catalogs in Europe - members run a range of different library systems



### **Model A: Single BIB with Multi-ADM Libraries**





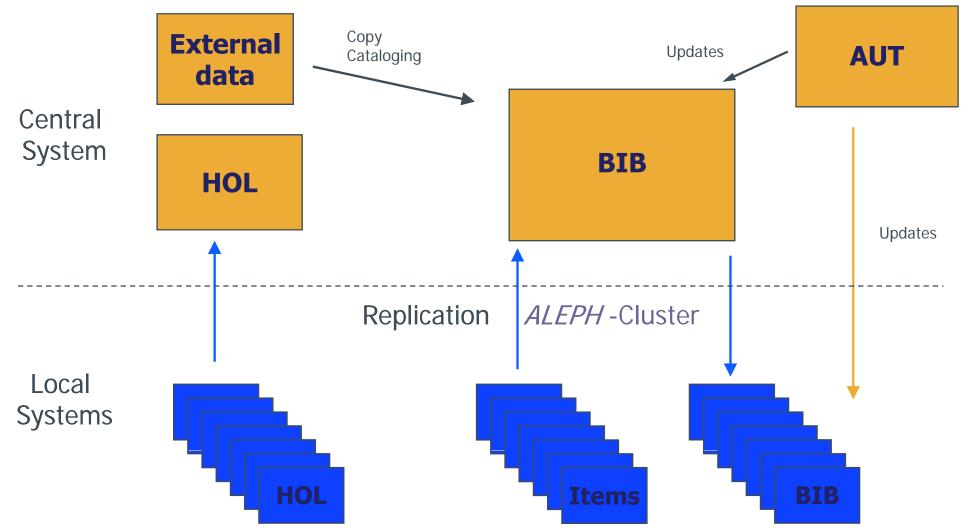
### **Single BIB with Multi-ADM Libraries**

- Shared installation/server
- All institutions share a single BIB record
- ADM library per institution or group of institutions





### Model B: Central Catalog – ALEPH Cluster



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### **Central Catalog – ALEPH Cluster (cont)**

- One central catalog containing a single record for each title, supplemented by local catalogs
- Enables multiple servers (per institution)
- Each institution controls its own BIB and ADM data
- Bibliographic and AUT records are cataloged centrally (ALEPH CAT client)
- Holdings and items are entered locally
- Interface: ALEPH Cluster replication
  - Replication of BIB records: central -> local
  - Replication of HOL records and items: local -> central
  - Local systems use central AUT data
  - Web-OPAC: Jump into the local OPAC
- ALEPH Cluster: connection ALEPH <-> ALEPH



### **Central Catalog – ALEPH Cluster (cont)**

Workflow

- BIB records are always created centrally first, then copied manually (CTRL+N) to the local BIB
- BIB records are centrally available -> copy (CTRL+N) to the local BIB.
- Every BIB or AUT update is automatically replicated to the local systems.
- HOL and item records are only created locally, and updated with automatic replication to the central system.

#### **Model C: Central Catalog – Non-ALEPH Participants** Copy **External** Updates AUT Cataloging data Central System HOL BIB Updates Messages Messages **Online Interface** Z39.50 Z39.50 Local **Systems AUT** BIB HOL

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### **Central Catalog – Non-ALEPH participants (cont)**

- Each institution controls its own BIB and ADM data
- Holdings and items are entered locally
- Bibliographic and AUT records are entered locally
- Interfaces:
  - Online Interface for Cataloguing/ALEPH CAT
  - Messages concerning data changes can be fetched by local systems
  - Updated records can be transferred to local systems via Z39.50



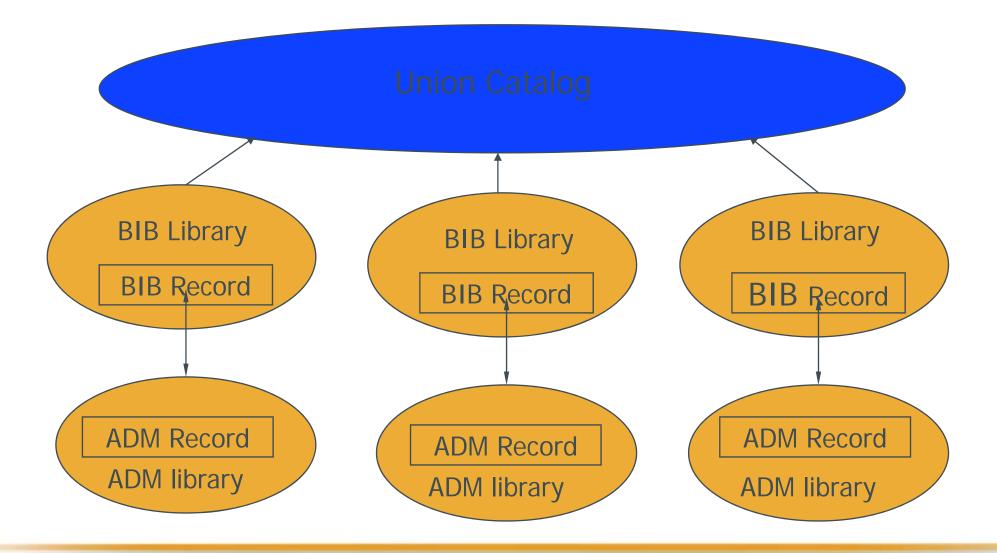


### Central Catalog – Non-ALEPH participants (cont)

Workflow

- BIB and AUT records are always created centrally first, but can be processed by local client
- Holdings can either be created centrally before or after local update (local client)
- Every BIB or AUT (and if needed HOL) update generates a message
- Local systems pull messages and get full records through Z39.50

### **Model D: Separate Catalogs and a Union Catalog**



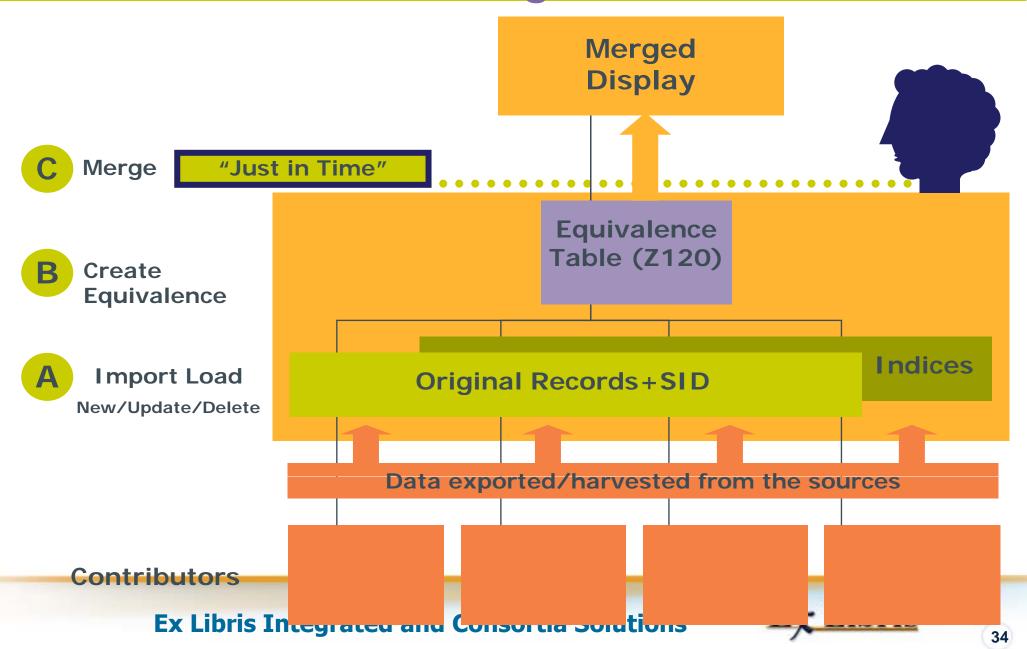
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# Separate Catalogs and a Union Catalog (cont)

- Enables multiple servers (per institution)
- Each institution controls its BIB and ADM data
- Virtually de-duplicated Union Catalog for OPAC (desirable)
- Upload of bibliographic records and HOL information
- Circulation status may be obtained from local systems Real time access to circulation status via Z39.50 or ALEPH API
- ALEPH and NON-ALEPH local systems

### **ALEPH Union Catalog**

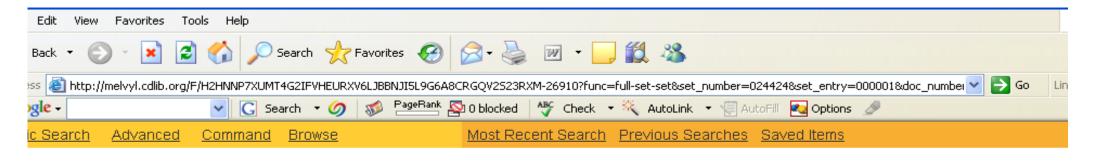


### **California Digital Library – Union Catalog Model**

- Over 23 million titles
- Contains records from 2 ALEPH 500 systems and various other ILS systems at 10 campuses
- Bibliographic data is routinely extracted from all these systems and loaded into CDL on an ongoing basis







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Author Hemingway, Ernest, 1899-1961.

Title The old man & the sea / Ernest Hemingway. Publisher London : Jonathan Cape, 1952 (1957 printing) Description 127 p. Language English Format Book

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SRLF	PS3515 .H37o 1952b	<u>Circ status</u>	A0001336791	
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Επόμενος	<u>Καζαντζάκης, Νίκος, 1883-1957 Criticism and interpretation</u>				

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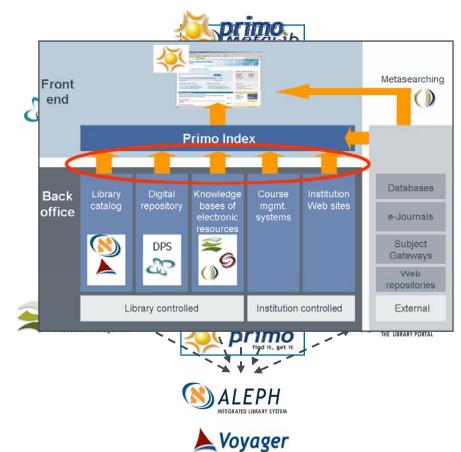
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🔲 Mo	νογραφία	Καζαντζάκης, Νίκος,	<u>[Ταξιδεύοντας : Αίγυπτος, Σινά, Άγιοι Τόποι, Κύπρος, Ά</u>	1959	Ρέθυμνο-Κεντρ. Β( 1/ 0)	
🔲 Χει	ιρόγραφα	Καζαντζάκης, Νίκος,		1928	Ρέθυμνο-Κεντρ. Β( 1/ 0)	
Mo'	νογραφία	Καζαντζάκης, Νίκος,	<u>Alexander the Great : a novel / Nikos Kazantzakis ;</u> translated byTheodora Vasils ; illustrated b	1982	<u>Σχ. Θετ Τεχν. Επ( 1/ 0)</u>	
Mo <sup>r</sup>	νογραφία	Καζαντζάκης, Νίκος,	<u>Alexis Zorba / Nikos Kazantzaki ; roman traduit du grec</u> par Yvonne Gauthier avec la collaboratio		Ρέθυμνο-Κεντρ. Β( 2/ 0)	
Mo <sup>*</sup>	νογραφία	Καζαντζάκης, Νίκος,	Alexis Zorba ou le rivage de Crete / Nikos Kazantzaki, traduit du grec par Yvonne Gauthier.	1947	Ρέθυμνο-Κεντρ. Β( 2/ 0)	
Mo <sup>r</sup>	νογραφία	Καζαντζάκης, Νίκος,	Alexis Zorbas / Nicos Kazandzakis, introduccio i traduccio directa del grec per Jaume Berenguer	1965	Ρέθυμνο-Κεντρ. Β( 1/ 0)	
Mo <sup>r</sup>	νογραφία	Καζαντζάκης, Νίκος,	Ascese : Salvatores Dei / N. Kazantzakis ; texte etabli par Aziz Izzet.	1959	Ρέθυμνο-Κεντρ. Β( 2/ 0)	
Mo <sup>r</sup>	νογραφία	Καζαντζάκης, Νίκος,	Ascese : Salvatores Dei / N. Kazantzakis; traduit du grec et presente par Octave Merlier.	1951	Ρέθυμνο-Κεντρ. Β( 4/ 1)	
Mo'	νογραφία	Καζαντζάκης, Νίκος,	Buda : tragedia en 3 actos / Niko Kazantzakis.	1983	Ρέθυμνο-Κεντρ. Β( 1/ 0)	

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### **Open Modular Scalable Solutions:**

- Individual products
- Interoperability
  - Internal Product suite
  - External Open architecture
- Comprehensive solution
- Consortia support





### When planning the next generation system...

- Primo is the first step: decoupling the front-end from back-office systems
  - Libraries do not need to wait for a total solution; they can offer better service to end-users today
  - Libraries can add or replace back-office systems without changing the user experience



### The next step—back office

- Moving from multiple product-based solutions to a uniform resource management system
- Supporting task-based workflows
- Enabling a higher level of data analysis to support decision making
- Facilitating collaboration and resource sharing as well as differentiation
- Decreasing total cost of ownership (TCO)



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### ευχαριστίες

www.exlibrisgroup.com